

# SCAHAM



## What is SCAHAM

SCAHAM is a professional association committed to promoting excellence in the management of patient access services in healthcare delivery.

SCAHAM is an affiliate chapter of NAHAM (National Association of Healthcare Access Management). NAHAM is headquartered in Washington DC, where it serves the national interests of its members and acts as a central clearinghouse and resource center.

The Association provides timely, accessible and meaningful education and interactive networking opportunities in a dynamic environment.

The Association enhances the development of quality leadership and recognizes the intrinsic value, dignity, and importance of all individuals.

## Purpose of SCAHAM

- A: To enhance the profession of patient access services management.
- B: To provide educational resources and professional growth opportunities.
- C: To promote local, regional and national relationships for the interchange of ideas and dissemination of material relative to patient access services management
- D: To foster positive relations with allied health care associates.
- E: To provide a mechanism for the accreditation of members and a maintenance program pertinent thereto via the NAHAM Accreditation Program.

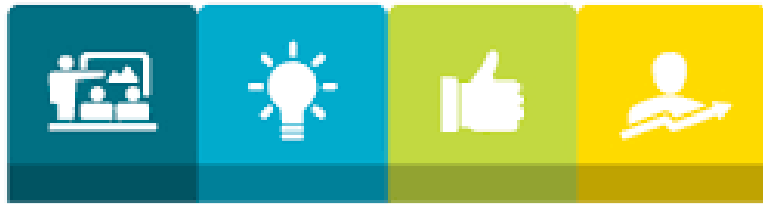
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# Professional Development



## Why should I become a member?

If your responsibilities include admissions, registration, patient finance, up-front collections, pre-certification, guest relations, or other related services, you will benefit from the many resources and networking abilities provide through SCAHAM.

Being a member has many advantages. It brings you into a nationwide community of others just like you – others you can establish networks with to learn and share.

It also signifies commitment to the profession and shows your VP, Director, Manager, supervisor and peers that you are a professional – someone who wants to learn, apply what they learn, and grow in their career.

You can increase your professionalism, improve your skills, and enhance your knowledge with:

- The Certified Healthcare Access Manager (CHAM) Credentialing Program- A supervised examination program for defining the standards healthcare access management must meet.
- The Certified Healthcare Access Associate (CHAA) Examination- A supervised examination for refining the knowledge and skills of the healthcare access associate.
- An Annual Educational Conference and Exposition, with work groups and committees.
- Stay informed – keep on top of the latest regulations and guidelines affecting patient access matters.

*Networking is not collecting contacts! Networking is about planting relationships!*



## What others are saying!

"I like to meet other individuals that work in the same line of work as I do. It creates a network of support and we can swap stories or brainstorm together."- Melissa Kessler, Patient Access Manager, Cherokee Medical Center, Gaffney SC.

"I like SCAHAM because I get to meet and bond with new people all while learning new ways to motivate my team."- Marquita Edwards, Senior Patient Access Specialist, Union Medical Center, Union SC.

"SCAHAM is a great opportunity for networking and sharing ideas from workflow to employee engagement. I enjoy the relationships I've developed through SCAHAM and sharing ideas with other hospital patient access leadership throughout the state."- Amy McCallister, Patient Access Educator, Spartanburg Regional Healthcare System., Spartanburg SC.

"I love being a member of SCAHAM because it allows me to connect with other industry professionals across South Carolina who work within Patient Access. This organization offers me the opportunity to broaden my knowledge through a variety of educational trainings and seminars. The SCAHAM community helps me to stay informed on emerging industry trends and build partnerships for sharing best practice ideas. This professional organization allows the opportunity to develop skills as a leader in Patient Access and support one another in reaching our professional goals allowing us to better serve our patients." -Megan Bates, Revenue Cycle Operations Manager, MUSC, Charleston SC.

"Thanks to SCAHAM I have been able to build relationships with Healthcare Professionals in my state. Thanks to my membership I have several opportunities for continuing education and networking."- Savannah Green, Patient Access Manager, Self Regional Healthcare, Greenwood SC.

"I love being a member of SCAHAM because this organization gives me the tools I need to be a better leader by providing motivational speakers, educational healthcare training workshops, and opportunities to network with other South Carolina Patient Access Associates through various team-building activities."- Miranda Kinley, Senior Patient Access specialist, Spartanburg Regional.



## What Happens at SCAHAM

Each year, SCAHAM offers education conferences to help individuals increase their knowledge of the profession. A one-day workshop is held each spring and Summer. These include 4 hours of continuing education credits each. The annual conference is in October and usually held on the coast of South Carolina, which includes, 2.5 days or 10 hours of continuing education credits. A great networking and growing professionally experience!

Inspiring speakers join us to aid in our professional development. We participate in fun team building exercises, as well as connect to purpose with inspirational stories.

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*If your actions inspire others to dream more, learn more, do more, and become more, you are a Leader!*

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### Previous years activities

- Team building scavenger hunt on the beach
- Mock interviews
- Leadership boot camp
- Regulatory readiness from CMS
- BC/BS Updates
- HIPAA Compliance
- Change management
- Active Shooter & Safety tactics
- Employee motivation tactics and strategies.
- And much more....

## Conclusion

SCAHAM is a professional association committed to promoting excellence in the management of patient access services in healthcare delivery.

The Association enhances the development of quality leadership and recognizes the intrinsic value, dignity, and importance of all individuals.

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## South Carolina Association of Healthcare Access Management

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### **SCAHAM Website Editor-**

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Find us on the Web: <https://scaham.org/>



For more information regarding SCAHAM or SCAHAM membership, please contact Gwen Brown, Membership Chair, at 843-985-2223 or browng@musc.edu.

**Total membership cost- \$50**  
eligibility is January 1<sup>st</sup> – December 31<sup>st</sup>.

### **Upcoming Dates:**

Spring Workshop- March 11, 2022

Summer Workshop- TBD

Fall Conference- TBD